MCWA

Aged Care With A Difference

2023 ANNUAL REPORT



The Macedonian Community Welfare Association (MCWA) embraces the nature of reconciliation and the importance of continually working towards equality of outcomes and ensuring an equal voice for all Australians.

MCWA and all its representatives acknowledge the Aboriginal and Torres Strait Islander people as the traditional custodians of this land and we pay respects to their Elders past, present and emerging.

MCWA acknowledges its Macedonian Ancestors, both of blood and of spirit and understands that its existence rests firmly on the foundation of their sacrifice and determination. We thank them for our culture, customs, language and rich history and take the opportunity to acknowledge and respect their existence.

In Australia, we all have the right to self and community determination.

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Macedonian Community Welfare Association (MCWA) is pleased to present its Annual Report for the period 2022 -2023.

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MCWA offers a range of client-centred services tailored to provide essential in-home aged care for the ageing and elderly community.
To find out more call 1800 988 767
or email info@mcwa.org.au

SNAPSHOT

This year the Macedonian Community Welfare Association (MCWA) celebrates 39 years as an Australian based not-for-profit organisation that has been supporting and servicing the needs of Australia's ageing and elderly culturally and linguistically diverse community (CALD).

Since 1983, MCWA has supported the Macedonian ageing and elderly community and those living with a disability by providing essential services to help them live in their homes, safely and independently. Since MCWA's conception, thought leaders of the organisation identified the need to support all minority groups based in Victoria and with that shifted its Mission Statement to campaign for the needs of Australia's CALD community.

1,643 clients

44,663 services

83,450 hours

117 employees

20 different languages services are delivered in

10 different programs

23,124 calls for assistance

$6,758,638 revenue

$1,551,201 grant revenue

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Overview of MCWA's Services

Home Care Packages (HCP) Program

Commonwealth Home Support Programme (CHSP)

- Specialised Support Services (SSS), and Access and Support Services
- Social Support Groups (SSG)
- Social Support Individual (SSI)
- Domestic Assistance
- Allied Health and Therapy Services

Home and Community Care Program for Younger People (HACC PYP)

- Planned Activity Groups (PAG)
- Friendly Visiting Program (FVP)
- Access and Support Services

Community Visitors Scheme (CVS)







BOARD AND SUBCOMMITTEES

MCWA's Governance Structure

The governance structure of MCWA consists of six Board Directors and six committees that oversee critical aspects of MCWA's governing framework.

Board Directors



Goran Torbakov
Chair of the Board



Nikola Prestia
Company Secretary



Milorad (Miki) Dodevski
Deputy Chair



Danica Sekulovska
Board Director



Goran Mitrevski
Board Director



Ilija Josevski
Board Director



Lara Camille Hermogeno
Board Executive Assistant

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MCWA COMMITTEES

Clinical Committee



Dr Stefan Milevski
Medical Practitioner
Committee Chair

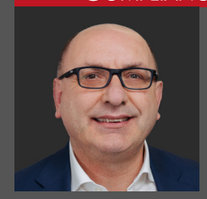


Kristina Josevska
Pharmacist
Committee Member

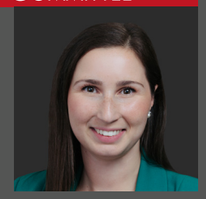


Dr Hellen Geros
Medical Practitioner
Committee Member

Governance Risk and Compliance Committee

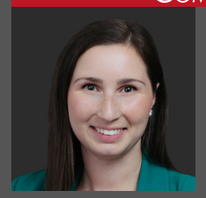


Goran Mitrevski
Committee Chair

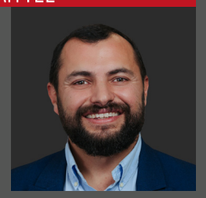


Nikola Prestia
Committee Member

HR and Remuneration Committee

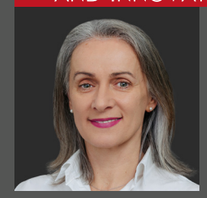


Nikola Prestia
Committee Chair

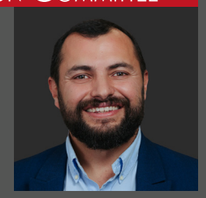


Miki Dodevski
Committee Member

Entrepreneuship, Sustainability and Innovation Committee

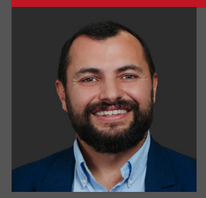


Danica Sekulovska
Committee Chair



Miki Dodevski
Committee Member

Finance and Audit Committee



Miki Dodevski
Committee Chair



Goran Mitrevski
Committee Member

Client Committee



Ilija Josevski
Committee Chair

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Message from the Chair



As the Board Chair, it is my privilege and duty to provide a comprehensive overview of our organisation's performance over the past year and to articulate our strategic direction for the future. This annual report reflects our unwavering commitment to sustainable business practices, a core principle that guides our operations and decision-making processes.

The past year has been a remarkable period of growth and challenge. Despite the tumultuous economic landscape, our organisation has sustained its operations and expanded its reach and impact. This achievement is a direct result of our strategic focus on innovation, operational efficiency, and unwavering commitment to our mission. Our efforts have been geared towards creating a robust, sustainable model that ensures the delivery of high-quality care to the elderly while maintaining financial health and organisational resilience.

Financially, we have maintained a prudent and strategic approach to resource allocation. Our financial statements reflect a strong balance sheet with increased reserves, ensuring our ability to invest in future growth and withstand economic fluctuations. This financial stability is critical, as it allows us to focus on our core mission without the undue stress of financial uncertainty.

Operationally, we have significantly improved the quality of care provided to our clients. This year's pivotal development has been the acquisition of our new office in Bundoora. This move represents a strategic investment in our future, providing a modern and technologically advanced facility that aligns with our commitment to excellence and innovation. The relocation of all staff to this new facility has been a monumental task, executed with remarkable efficiency and minimal disruption to our services. In tandem with our relocation, we have invested heavily in training and development for our staff, ensuring they are equipped with the latest knowledge and skills to provide exceptional care. Our commitment to embracing technology to improve operational efficiency and client engagement has been further solidified. Our digital transformation initiative has been instrumental in streamlining processes, enhancing communication, and facilitating better data management, leading to improved decision-making and client outcomes.

Our strategic focus extends beyond financial sustainability, emphasising the paramount importance of providing excellent care to our clients and ensuring their experiences consistently exceed expectations. Our organisation's commitment to this standard of care is a moral imperative and a strategic objective central to our mission and values. This approach underscores our dedication to the well-being and satisfaction of those we serve, positioning us as a leader in the aged care sector. The recent achievement of receiving 100% compliance from the Department of Health is a testament to our commitment to excellence. This commendable accomplishment sets us apart from our competitors and underscores our reputation as a good governance model in the aged care industry. It reflects our proficiency in operations and our adherence to stringent policies and procedures designed to ensure our clients' highest quality of care. This recognition by the Department of Health is more than a mere accolade; it is a validation of our relentless pursuit of excellence in all aspects of our service delivery. It demonstrates our ability not only to meet but exceed the regulatory standards set forth by governing bodies, affirming our status as a policy-driven organisation that prioritises the needs and expectations of our clients. This achievement bolsters our reputation and instils greater confidence among our clients, their families, and the broader community in our ability to provide superior care.

Looking ahead, we are excited about the opportunities and challenges that lie before us. The aged care sector is at a critical juncture, with increasing demand and evolving regulatory landscapes. Thanks to our strong foundation and forward-looking strategy, we are well-positioned to navigate these changes. Our focus will remain on innovation, quality of care, and organisational longevity. We will continue to explore new ways to enhance our services, invest in our people, and contribute positively to our community.

This past year has been a testament to our resilience, innovation, and commitment to excellence. I sincerely thank my board colleagues, executive management, dedicated staff, volunteers, clients, and stakeholders for their continued support and contribution to our success. As we move forward, we do so with a renewed sense of purpose and a clear vision for the future, committed to making a meaningful difference in the lives of our clients and the communities we serve.

Goran Torbakov

BBA, MScFinMng, PhD Candidate

Message from the CEO



As we reflect on the 2023 financial year, we take the opportunity to consider the predominant themes that shaped our year. This included the continuing aged care reforms, navigation post the COVID landscape, the initiation of our three-year organisational strategy, the relocation of our head office, and supporting our growing multicultural workforce. Our year was marked by resilience, compassion, and an unwavering commitment to providing in-home aged care services to our growing number of Macedonian and more broadly, multicultural clients.

Despite the complexities presented by the external environment, we have achieved significant milestones and maintained focus on delivering personalised, and compassionate support and care to our clients as we priorities their choices and needs. Our team continued to demonstrate their extraordinary dedication to the delivery of support and service as they worked constantly on ensuring care was built around them.

We thank our Clinical Governance Committee members, Dr Stefan Milevski, Kristina Josevska, and Dr Hellen Geros, for assisting management to imbed clinical governance throughout the organisation. The value of this committee cannot be understated as we worked together to deliver an outreach service model that would meet the needs and wants of our ageing and elderly community.

Our resilience was tested this year as we navigated through the challenges that came with continued organisational growth. However, the agile business model that has become the fabric of our organisation's culture served us well as we demonstrated our ability to thrive in a period of change whilst maintaining a client-centred approach to service delivery.

MCWA intensified its efforts to incorporate technology and innovation into our complete care model.This includes the implementation of monitoring systems, telehealth services, and streamlined communication channels. These enhancements not only improve the efficiency of our operations but also contribute to a more connected and supportive care environment for our clients and their families.

At the heart of our success is the unwavering commitment of our team to uphold a quality standard of care. Our support workers, nurses, case managers, coordinators, team leaders, allied health profiessionals, and management embody the values of compassion, respect, and dignity in their daily interactions. I am so very proud of their ability to adhere to Government guidelines, the Aged Care Quality Standards, and maintain a client-centered approach to service delivery. This commitment extends to our ongoing professional development initiatives, ensuring that our team remains at the forefront of industry best practices. This fiscal year MCWA generated a surplus of $920,819 that further strengthened the organsiations long-term sustainability. This would not have been possible without passionate and dedicated staff.

I extend my deepest gratitude to our clients, their families for entrusting their care to us. We thank our dedicated team, and our valued stakeholders for their unwavering support and commitment.

Among the numerous challenges, we actively engaged with and navigated the complexities of the aged care reforms. The dynamic nature of the aged care sector has demanded a proactive approach, and we have embraced these reforms with dedication. We are committed to transparency, compliance, and setting industry standards as we continually adopt the regulatory landscape changes. We believe these efforts will contribute to shaping a more robust and responsive aged care system for the greater good of clients.

The collective experiences of the past year have provided invaluable learnings and insights. We have emerged not just as a provider of in-home aged care but as an organisation that continually adapts and evolves. These experiences have reinforced our dedication to continuous improvement.

The Year Ahead

As we look to the future, we remain steadfast in our commitment to our mission. The relocation of our head office to Bundoora, coupled with our proactive approach to aged care reforms, signifies our dedication to continued growth and excellence in serving our community. We will continue to evolve, innovate, and adapt to the ever-changing landscape of aged care, always guided by our core values and the belief that every individual deserves to age with dignity and respect.
We will continue to invest in our people, technology, and processes to further elevate the quality of care we provide.

Marijana Andonovski
CEO

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DOMESTIC ASSISTANCE

MCWA has been dedicated to providing domestic assistance to the ageing and elderly community in Melbourne's northern and western suburbs for over seven years. The service remains in high demand among CHSP clients, underscoring its ongoing relevance and importance.

Through a client-centered approach, MCWA's Intake Team and Support Workers joined forces to fulfill clients' needs, offering essential house cleaning services. This endeavor is geared towards preserving the safety and independence of clients within the familiar confines of their homes.

MCWA has delivered 5,468 hours of Domestic Assistance and has delivered:

- Vacuuming
- Moping
- Dusting
- General kitchen and bathroom cleaning
- Laundry assistance
- Shopping assistance

Our clients take such pride in their homes and it's satisifying to know that we are able to give our clients the help they need to maintain their homes.

Navigating through a post COVID period, MCWA ensured the continued safety of clients and staff as the organisation maintained the wearing of PPE gear throughout the year. Underpinning safety and client satisfaction, MCWA continued with check-in calls 24 hours to service provision ensuring clients remain connected and our frontline staff remains safe.



"I cannot praise this lady enough. She is hard working, very quick, after finishing the job our home is shining. Also, we are very happy with organising this service, always receiving a reminder phone call a day before our service. We are very happy with MCWA." Neil and Pauline

"I'm very happy with the Support Worker, he is on time, he knows what needs to be done, very quick and hard worker and I trust him. At this stage , we are very happy with the Domestic Assistance services form MCWA." John

"Very pleased with the work done, also the speed and tidiness of the workers. Very Happy, good job." Joyce





Call MCWA today on 1800 988 767
to find out how you can become a volunteer
and help those in the community who need it the most.

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HACC-PYP

The HACC-PYP program continues to provide the Macedonian Community Welfare Association (MCWA) with the ability to support clients under the age of 65 who are living with limitations, mental health issues and or a disability. Through this program, MCWA has been able to assist clients to navigate through the system and assign services that will support them to remain living at home safely and independently. The program extends to facilitating social engagement, and one-on-one interactions.



MCWA has provided over 5,439 hours of service through the HACC-PYP program, and has supported over 56 clients.













"I am thrilled to express my gratitude for the wonderful experience I've had attending the group sessions organised by MCWA. Participating in these sessions has truly been an enriching and rewarding journey for me. The opportunity to visit beautiful places in Melbourne and meet such wonderful people has added a unique and joyful dimension to my life. I look forward to every Tuesday with anticipation, eager to engage in the diverse activities and discussions that the group offers. I would like to extend my sincere appreciation to MCWA for creating such a positive and inclusive environment. The group has not only broadened my horizons but has also allowed me to build meaningful connections within the community. Thank you for this incredible experience."
Vesna

"I have been an active participant for 12 months in the PAG program and wish to provide some voluntarily some feedback. My reasons for enrolling in this program were mainly for my well being and improving my mental health in particular.
I suffer from depression, anxiety, loneliness, and have lots of stress in my personal life. This program has been a God sent and it's made a huge difference in my quality of life. I am able to manage my anxiety and depression a lot better, I have met lots of lovely ladies that I enjoy spending time with, we talk, we laugh, we share stories and advice when needed and for the duration of our outings we forget our pain, our troubles, our fears and our worries.
I personally have enjoyed all our outings as it's not the destination that's so important but the journey that we take together. We as a group come from different places, we have different marital status, different ages and personalities but when we are together none of that matters, we unite with the same goal of feeling better, having friends and spending wonderful time together and making memories of all the places we have visited and this is demonstrated by the tons of photographs that we take and share with each other.
We as a group are very appreciative to Marina, our PAG coordinator and to the MCWA for providing this service to us and we would like to see it continue for many years to come."
Bilyana

Call 1800 988 767 today to find out if you can benefit from the HACC-PYP program

SPECIALISED SUPPORT SERVICES (SSS)

MCWA specialises in the delivery of Macedonian and CALD community access and support as the absence of English language skills have proven to be a barrier for clients who need support to access information and services.

MCWA champions the needs of the ageing and elderly CALD Community and in doing so persistently advocates for their needs. This ongoing initiative enabled MCWA to provide crucial support to some of the most vulnerable individuals within our community, guiding them through the intricacies of the aged care system and facilitating access to vital services and assistance.



Throughout the fiscal year, MCWA demonstrated its commitment to supporting the multicultural aging and elderly population, with a significant portion of clients identifying as Macedonian. Leveraging a team of multilingual staff, MCWA successfully delivered support to clients in their native language, ensuring effective communication and understanding.

Focused on the Macedonian and CALD community, the Access and Support Program has assisted frail clients who have a disability, isolated, and financially disadvantaged to navigate the aged care system, ensuring their care needs are addressed, improving their quality of life and wellbeing. Clients are treated with dignity and respect, always ensuring their privacy is respected.

The Access and Support service is structured in a culturally appropriate way, empowering clients to make informed lifestyle choices, maximising their independence, and enabling them to remain safely in their homes and community.

The pressure of COVID has continued to see this predominantly face-to-face engagement move to phone engagement. This has not impacted the service delivery but has increased the number of clients able to be serviced.

Through a structured approach to service delivery, MCWA has been instrumental in establishing episodic support systems. This has empowered clients by offering referral pathways and connecting them to essential services, ultimately enabling them to maintain a safe and independent lifestyle within the comfort of their home.

The dedication and multifaceted approach of MCWA underscores its pivotal role in enhancing the well-being of our diverse aging and elderly community.

MCWA has supported 163 clients this year and has delivered over 1,664 hours of service.

As an organization, we understand the benefits of working collaboratively with service providers and community organisations and have formed strong working relationships to enhance the client experience. In FY23, MCWA supported clients requiring assistance with:

- Accessing aged care support
- Elder Abuse
- Domestic violence
- Housing
- Financial hardship
- Mental health issues

ALLIED HEALTH AND THERAPY SERVICES

The delivery of Allied Health services by MCWA in the southern region of Melbourne has experienced consistent growth since its initiation in FY21. This financial year, MCWA successfully supported a significant number of clients, fostering the restoration, improvement, and maintenance of their independence, well-being, and mobility.

The success of this program is attributed to the collaborative partnerships established with skilled Allied Health clinicians who are compassionate about the ageing and elderly. These clinicians bring forth clinical intervention, expert care, treatment, and educational support. Allied Health clinicians are integral to the Wellness Team providing support for our clients diagnosis, recovery, and quality of life.

We understand that leaving the house and traveling to appointments can be challenging for various reasons, so our mobile assistance appointments can take place at the client's home. The program also includes techniques aimed at empowering clients to actively engage in self-management.

As part of the program delivery MCWA has offered CHSP clients in the southern suburbs of Melbourne access to Allied Health in the form of Occupational Therapy and Physiotherapy this year.

Ensuring essential care is provided to clients within the familiar environment of their homes is critical. Collaboration with Allied Health clinicians to deliver compassionate clinical interventions for the ageing and elderly is also important. The team has focused on delivering excellent customer services and expert care and treatment focused on enhancing independence and overall well-being.
Throughout the year, MCWA conducted a substantial number of home visits and delivered an impressive number of service hours, underlining the program's substantial impact and reach.
This accomplishment underscores MCWA's dedication to the health and well-being of the community it serves through comprehensive Allied Health and Therapy Services.

This year MCWA delivered 4,019 hours of service and had 5,745 allied health home visits.



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Social Support Groups (SSG)
Social Support Individuals (SSI)

MCWA continues to offer clients, based in the northern and western suburbs of Melbourne, social engagement both in groups and in one-on-one settings. With a workforce that is multilingual, MCWA was able to support both Macedonian and multicultural clients by communicating in their mother-tongue and support them with their cultural sensitivities.

MCWA delivered 22,995 hours of SSG services



Our social support groups have given clients the opportunity to socialise and engage with the community in a safe setting. Our clients have shared the enormous value our groups give them on a weekly basis and the positive impact they have on their mental wellbeing by giving them the opportunity to stay connected.

This year our SSG programs held two key events celebrating the Macedonian Orthodox Christmas and Orthodox Easter.

The Macedonian Orthodox Christmas celebration was held at Feraro receptions and had 100 clients attend. The event brought together, clients, staff, volunteers and Board members.

The Orthodox Easter event provided clients the opportunity to attend St. George & St. Mary Mother of God Macedonian Orthodox Church, and attend mass which was followed by a social gathering to celebrate Easter.

Throughout the year, the groups held themed events that recognised key dates such as Melbourne Cup, Mothers Day, Fathers Day, Macedonian Independence Day and many more.

Our cooks were busy in the kitchen this year and provided over 9,360 meals to our clients offering them warm culturally specific meals.

"I am very happy to be a part of this group, it gives me a chance to socialise and meet up with people." Mirjana

"Natasa and Tatjana are wonderful, the food is great and the company is excellent." Mitko

"I really enjoy being able to play games and have the opportunity to have conversations." Olga

"I am so happy with the Natasa, Tatjana and the volunteers, and the food is great." Marika

"Right now in my life I couldn't find a better place to relax, talk, and share memories with others." Ilija

"I come as often as I can, I really look forward to the groups, it is my weekly outing, spending time with my friends is very important to me." Atanas

"I am so happy to be apart of these groups, it is great to see everyone on a weekly basis, the groups have allowed me to make a lot of friends, this would not have been possible without these groups." Roze



MCWA has been able to deliver 421visits and 864 hours of SSI services with our dedicated volunteers and passionate staff creating one-on-one face-to-face social engagement at our clients homes, giving clients the opportunity to step out for a coffee catchup, going for a walk and or interacting in board games or playing cards or even making a meal.







MCWA | Aged Care With A Difference

Home Care Packages (HCP)

MCWA is committed to consistently delivering culturally sensitive aged care services to the aging and elderly population based in Victoria and interstate. With a special emphasis on multicultural communities, and a strong commitment to the aged and elderly Macedonian community, MCWA recognizes the importance of offering comprehensive care services that cater to the unique needs of culturally and linguistically diverse ageing and elderly. The organisation also aims to assist primary caregivers in enabling their loved ones to remain safely and independently at home. MCWA understands the value of providing complete care services and how that assists their primary carers and family members.

MCWA continued to grow its HCP portfolio this year and has established client partnerships with an additional 175 HCP clients. To adequately support these growing partnerships, MCWA increased the size of its HCP team, which now comprises 16 dedicated and passionate case managers. MCWA commitment to best business practise also led to a reduction in case loads bringing them down to 40 per case manager. These professionals possess the ability to speak and or understand various languages, including English, Macedonian, Croatian, Italian, Serbian, Bosnian, Slovenian, Greek, Bulgarian, Turkish, Lebanese, Hindi, Mandarin, Vietnamese, Russian, Spanish, Maltese, Persian, Gilaki.

The multilingual capability of our 16 Case Managers enables effective communication and the ability to connect with a broader spectrum of clients in their native languages. This ensures that communication barriers are broken down, allowing for a more meaningful and personalised level of support.

With a commitment to client-centered care, our team collaborates closely with each other, clients and their families. This collaborative approach ensures that dignity and independence are safeguarded throughout the ageing process, reflecting MCWA's dedication to providing holistic and culturally sensitive care.

MCWA has been able to support 448 clients to remain living in their homes by wrapping services around them that aim to keep them safe and indepenant at home.

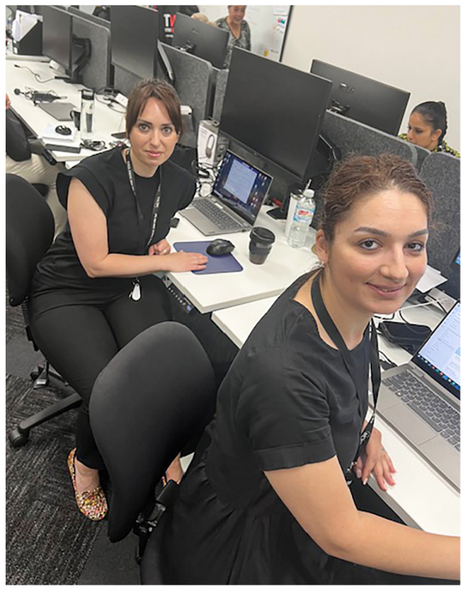




This year MCWA assisted 448 clients with their HCP upgrades and clients with their additional funding through subsidies.

MCWA prides itself on building strong relationships with its clients and its primary carers, family and friends to help create the right care plan and range of services that are not only needed but also wanted.

Six monthly Care Plan review continue to help assist clients to ensure the right services are in place as their needs change over time.



Our HCP team holds a risk mindset when ensuring the wellbeing and safety of clients. Through the HCP program, MCWA has delivered a range of essential service to our clients, including but not limited to:

448 Care Plans reviewed and developed
26,720 hours of personal care
9,140 hours of home help
13,860 hours of respite
412 hours of transport
67 hours of nursing
2,470 hours of medication assistance

"I am very happy with Michelle, I don't want to change, we are like family, she's the best." Maria

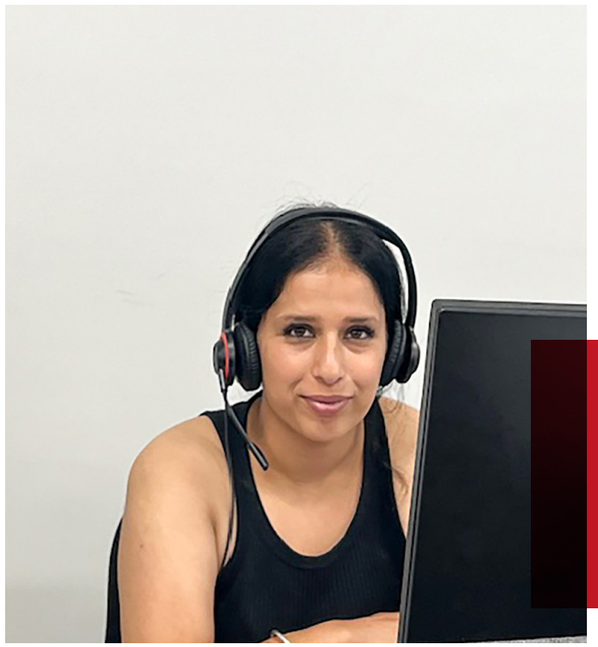
"Very happy with SW Johnny, he is very professional." Drago

MCWA has increased its number of frontline staff by 44% and has been able to offer clients assistance in a range of different languages.

MCWAs valued Support Workers and Nurses provided 52,669 hours of service to our clients. The team delivered a range of services including medication assistance, wound and diabetes management, home help, transport, meal preparation, personal care respite and shopping. Providing these in-home tasks builds trust and connection.

Partnering our clients needs and requests with professional Support Worker and Nurses, is paramount. MCWA is fortunate to select from a diverse array of Support Workers and Nurses. The MCWA Support Workers and Nurses continue to exhibit rostering agility aligning with the changing needs of our clients.

During 2023, MCWA successfully transitioned Support Workers to permanent roles.



If you are looking for a HCP provider and would like to know how MCWA can assist you or your loved one, call 1800 988 767 (Mon to Fri 9am to 5pm) or email info@mcwa.org.au to find out more today

Home Care Packages (HCP)









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Community Visitors Scheme (CVS)

Through the Community Visitors Scheme (CVS), MCWA has had a profound impact on the lives of numerous Australians from CALD backgrounds. Over almost four decades, this initiative has been instrumental in assisting individuals in cultivating new friendships, combating social isolation, and preserving essential connections with their cultural heritage by facilitating communication in their native language.

Our committed CVS coordinators match clients with volunteers, taking into account factors such as interests, backgrounds, location, and life experiences. This careful pairing process ensures that the volunteer can offer companionship and support through meaningful and engaging conversations. This year activities included casual chats and reading newspapers, playing card games, and enjoying outings for coffee or meals together.

In an era where social isolation affects us universally, the challenge is even more pronounced for those in our community who are particularly vulnerable. Even when in-person visits are not feasible, a simple phone call or video chat has made a significant difference.

CVS has assisted MCWA to establish meaningful connections between our volunteers and seniors residing in aged care facilities and their own homes. These visits take place regularly with a focus on nurturing a genuine friendship and promoting social connectedness.



"I choose to work with MCWA as Green Gables Aged Care required Macedonian-speaking volunteers. Having worked with you prior I knew that I was able to rely on the organisation to deliver for our clients. I find the staff at MCWA to be very helpful, the communication has always been great, and our Green Gables Aged Care residents have been satisfied with the MCWA volunteers. The MCWA volunteers engage with our residents by communicating with them in their mother tongue while they go for a walk or have a cup of tea. On behalf of Green Gables Aged Care I thank MCWA for providing our clients with the emotional support and social engagement at they are needing."

Melissa, Lifestyle Coordinator
Green Gables Aged Care

Macedonian Community Welfare Association Ltd
Statement of profit or loss and other comprehensive income
For the year ended 30 June 2023

	Note	2023 $	2022 $
Revenue	3	6,758,638	5,139,116
Expenses			
Employee Benefit Expenses	4	(4,835,697)	(3,169,957)
Activities		(146,784)	(77,473)
Accounting/Audit Fees		(24,000)	(18,100)
IT Expenses		(68,991)	(59,808)
Consulting and Professional Fees		(170,989)	(203,357)
Depreciation		(54,660)	(12,772)
Home Care Package Expense		-	(410,617)
Occupancy Costs		(130,301)	(51,156)
Other Expenses		(382,600)	(260,535)
Subscriptions and Memberships		(21,951)	(14,544)
Cost of sales		(1,846)	-
Surplus for the year	14	920,819	860,797
Other comprehensive income for the year		-	-
Total comprehensive income for the year		920,819	860,797
Assets			
Current assets			
Cash and cash equivalents	5	833,411	2,698,851
Trade and other receivables	6	875,083	473,481
Other Financial Assets	7	2,717,086	427,090
Other Assets	8	29,303	22,239
Total current assets		4,454,883	3,621,661
Non-current assets			
Property, Plant and Equipment	9	1,287,154	779,851
Total non-current assets		1,287,154	779,851
Total assets		5,742,037	4,401,512
Liabilities			
Current liabilities			
Trade and other payables	10	613,637	367,010
Borrowings	11	62,348	-
Employee benefits	12	238,774	181,170
Income in Advance	13	1,479,084	2,051,716
Total current liabilities		2,393,843	2,599,896
Non-current liabilities			
Borrowings	11	607,002	-
Employee benefits	12	47,233	28,478
Total non-current liabilities		654,235	28,478
Total liabilities		3,048,078	2,628,374
Net assets		2,693,959	1,773,138
Equity			
Retained Earnings	14	2,693,959	1,773,140
Total equity		2,693,959	1,773,140
		-	-
Total equity at the beginning of the financial year		1,773,140	912,343
Surplus for the year		920,819	860,797
Other comprehensive income for the year		-	-
Total comprehensive income for the year		920,819	860,797
Total equity at the end of the financial year		2,693,959	1,773,140

mgi dobbyncarafa

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INDEPENDENT AUDITOR'S REPORT
TO THE DIRECTORS AND MEMBERS OF
MACEDONIAN COMMUNITY WELFARE ASSOCIATION LTD

Report on the Audit of the Financial Report

We have audited the financial statements, being a general purpose financial statements – simplified disclosures, of Macedonian Community Welfare Association Ltd (the Entity), which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the director's declaration as set out in the financial statements.

In our opinion, the accompanying financial statements of the entity, is in all material aspects, in accordance with the reporting requirements of the Australian Charities and Not-for-profits Commission Act 2012, including:

a) giving a true and fair view of the entity's financial position as at 30 June 2023 and of its performance and its cash flows for the year ended on that date; and

b) complying with Australian Accounting Standards to the extent described in Note 1 and the applicable regulations (where applicable).

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (*including Independence Standards*) (the Code) that are relevant to our audit of the financial statements in Australia. We have also fulfilled our other responsibilities in accordance with the Code.

We confirm that the independence declaration required by the applicable laws and legislation, which has been given to those charged with governance of the Entity, would be in the same terms if given to those charged with governance at the time of this audit report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter-Basis of Accounting and Restriction on Distribution and Use

We draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial statements has been prepared for the purpose of fulfilling the directors financial reporting responsibilities under the relevant rules and regulations. Our report is intended solely for Macedonian Community Welfare Association Ltd and its members and should not be distributed or used by parties other than Macedonian Community Welfare Association Ltd and its members. Our opinion is not modified in respect of this matter.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the financial statements for the year ended 30 June 2023, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

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In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Other Matter

The financial statements contained figures and information (comparative information) of the Company for the year ended 30 June 2022 which were audited by previous auditor i.e. LD Assurance Pty Ltd. We do not express an audit opinion in relation to the comparative information stated in the financial statements as at 30 June 2022.

Responsibilities of the directors of the Entity ("the directors") for the Financial Statements

The directors of the Entity are responsible for the preparation and fair presentation of the financial statements and has determined that the basis of preparation and accounting policies described in Note 1 to the financial statements is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and is appropriate to meet the needs of the members. The directors responsibility also includes such internal control as the directors determine is necessary to enable the preparation and fair presentation of the financial statements that is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial statements.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Abhish

ABHISHEK SHARMA
Partner – Audit and Assurance

Date: 15 November 2023



















MCWA | Aged Care With A Difference

PARTNERSHIPS

MCWA partners with Federal and State Governments, the health Departments, primary healthcare providers, the Aged Care sector, hospitals etc. to deliver programs and services to all clients.

ACCPA Aged & Community Care Providers Association

ACSA Aged & Community Services Australia

Allied Health Professions Australia

Australian Government Department of Health and Aged Care

Australian Government Aged Care Quality and Safety Commission

Australian Government Department of Social Services

LEADING AGE SERVICES AUSTRALIA The voice of aged care

NSW GOVERNMENT Health

healthdirect

myagedcare

ndis

VICTORIA State Government Health and Human Services

Australian Government Department of Human Services

VICTORIA State Government Families, Fairness and Housing

MCWA | Aged Care With A Difference











ACKNOWLEDGEMENTS

As we take a moment to reflect over the past 12 months, we recognise the importance of our partners, supporters and fundraisers. It's with deep gratitude we thank our funding bodies for supporting us to accomplish some very important work that directly benefits the ageing, elderly and those living with a disability. This financial support comes from both Federal and State Governments, with a special mention to the Federal Government for its continued support and core funding through HCP and CHSP which allows us to reach many more of our clients. We value the Government's continuing support and commitment.
We also thank our donors and members and recognise our supporters who share our commitment to ensure MCWA continues to support the multicultural ageing and elderly community in Australia.

Thanking MCWA's Funding Bodies and Partners

Funding Bodies

Department of Health - State Government of Victoria - HACC-PYP Funding, Department of Health - State Government of Victoria - Food Relief Grant, Department of Health - Commonwealth Government - CHSP Funding, Department of Health - Commonwealth Government - CVS Funding , Department of Premier and Cabinet Victoria - Grant Funding, Department of Health - Services Australia - HCP Funding, Australian Taxation Office - Cash Boost Stimulus.

Partners

Brotherhood of St Laurence, IPC Health, Annecto, Carers Victoria Respite Connection, Benetas, Bolton Clarke, Moira, Think HQ Pty Ltd, Ethnic Communities Council of Victoria, Baptcare, Accent Home Care, Wintringham Specialist Aged Care, Merri Community Health Services Ltd, Maple Plan Pty Ltd, New Aged Care, Capital Guardian, Northern Health Home Care Packages, Let's Get Care, New Aged Care, Australian Multicultural Community Services Inc, Jobs Australia, LASA, Uniting, Palliative Care VIC, ANZ, Xero, Employment Hero, CHSP, At Home Assistance, Optus, Telstra Health, RICOH, Fathom, LDAssurance, Allied Health, Total Health Physio, OPAN

IN MEMORIAM

We acknowledge all our clients who passed away this financial year, and give our condolences to their loved ones.

To protect the privacy of our clients, where requested, a change of name and/or stock image has been used.

To find out more about MCWA's programs and services that support and empower the Macedonian and multicultural elderly and ageing, please call 1800 988 767 or email info@mcwa.org.au

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