Support At Home Price list

To find out how MCWA can help you stay safe and independent at home, simply call 1800 988 767 or email info@mcwa.org.au.

MCWA Aged Care With A Difference

Independent Living					
	Mon - Fri	Mon- Fri	Sat	Sun	Public Holiday
	7am – 8pm Per Hour	8pm - Midnight Per Hour	8am – 5pm Per Hour	8am – 5pm Per Hour	7am – 8pm Per Hour
Respite					
Respite Services	$116.00	$144.00	$144.00	$176.00	$202.00
Respite Services – Community based	$121.00	$149.00	$149.00	$181.00	$206.00
Transport					
Direct Transport with Driver and Car Provided	$121.00	$144.00	$144.00	$176.00	$202.00
Indirect transport	Per item	Taxi, rideshare, and other transport vouchers			
Social Support and Community Engagement - Available Mon – Fri: 7am – 8pm					
Group Social Support – 5 hours	$108.00				
Individual Social Support - 1 hour	$116.00				
Cultural Support – 1 hour	$121.00				
Digital Education and Support – 1 hour	$116.00				
Assistance to Maintain Personal Affairs – 1 hour	$116.00				
Accompanied Activities – 1 hour	$116.00				
Therapeutic Services (Independent Living) - Available Mon – Fri: 7am – 8pm					
Acupuncture – 1 hour	$191.00				
Chiropractic – 1 hour	$191.00				
Osteopath – 1 hour	$191.00				
Massage – 1 hour	$157.00				

Everyday Living					
	Mon - Fri	Mon- Fri	Sat	Sun	Public Holiday
	7am – 8pm Per Hour	8pm - Midnight Per Hour	8am – 5pm Per Hour	8am – 5pm Per Hour	7am – 8pm Per Hour
Domestic Assistance					
General Cleaning	$107.00	$151.00	$151.00	$208.00	$233.00
General Window Cleaning	$120.00	$157.00	$157.00	$220.00	$239.00
General Deep Cleaning	$120.00	$157.00	$157.00	$220.00	$239.00
Laundry	$116.00	$151.00	$151.00	$208.00	$233.00
Shopping Assistance	$121.00	$157.00	$157.00	$220.00	$239.00
Home Maintenance					
Gardening (Light)	$116.00	$151.00	$151.00	$208.00	$233.00
Gutter Cleaning	$116.00	$151.00	$151.00	$208.00	$233.00
Assistance with Home Maintenance	$133.00	$176.00	$176.00	$245.00	$270.00
Meals					
Meal Preparation	$116.00	$151.00	$151.00	$208.00	$233.00
Set Meals, Including Delivery, for Support at Home Participants	$20.00				

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Care Management Fee - 10% of your quarterly budget will be allocated to care management. This fee covers essential services that include needs assessment, care plan development, service coordination, and ongoing monitoring ensuring services are effective and tailored to your needs.

Care Management Fee Contribution Per Quarter for Each Classification	1	2	3	4	5	6	7	8
Approved for a Home Care Package/ Support at Home Funding Post 12 Sept 2024	$275.79	$412.09	$564.52	$763.20	$1,020.23	$1,236.55	$1,494.42	$2,007.35
Care Management Fee Contribution Per Quarter for Each Level	1	2	3	4				
Approved for a Home Care Package Prior to 12 Sept 2024	$282.35	$496.51	$1,080.83	$1,638.60				
Care Management (Hourly)					$126			
Restorative Care Management (Hourly)					$152			

Clinical Care

	Mon - Fri 7am – 8pm Per Hour	Mon- Fri 8pm - Midnight Per Hour	Sat 8am – 5pm Per Hour	Sun 8am – 5pm Per Hour	Public Holiday 7am – 8pm Per Hour
Nursing					
Registered Nurse – 30 min	$114.00	$156.00	$156.00	$196.00	$245.00
Registered Nurse	$176.00	$239.00	$239.00	$302.00	$378.00
Enrolled Nurse	$139.00	$202.00	$202.00	$252.00	$315.00
Nursing Assistant	$122.00	$164.00	$164.00	$208.00	$252.00
Nursing Assessment and Clinical Care Plan Development – per hour (min 2 hours)	$168.00	N/A	N/A	N/A	N/A
Personal Care					
Personal Care – High Needs	$121.00	$145.00	$145.00	$176.00	$202.00
Personal Care – Medium to Low Needs	$119.00	$139.00	$139.00	$151.00	$176.00
Medication Assistance / Prompted Medication	$121.00	$144.00	$144.00	$176.00	$202.00

Allied Health – Available Mon – Fri: 9am – 5pm	
Occupational Therapy (Face-to-Face) – per hour (min 2 hours)	$277.00
Occupational Therapy Prescriptive Services – per hour (min 2.5 hours)	$277.00
Physiotherapy – 1 hour	$209.00
Podiatry – 1 hour	$145.00
Social Work – 1 hour	$205.00
Dietician or Nutritionist – 1 hour	$252.00
Psychology – 1 hour	$277.00
Allied Health Therapy Assistant – 1 hour	$154.00

Disclaimer

Our Support At Home Prices (including those in our current Support At Home Price List) will increase at least twice a financial year and we will provide you with at least 14 days' notice of a change. If we notify you of a change, our fees and charges will increase by an amount up to the greater of 5%, any increase in CPI (All Groups, Melbourne) and any increase in the average wages of personnel concerned with the provision of home care (casual and permanent) under an applicable award or industrial instrument since the last review or if there has been no prior review, the Start Day. Pricing and fees are effective from 15 May 2026. Most services are GST free. If GST applies it will be added. Fees are representative of MCWA service delivery. If you choose to use a third-party provider, you will be charged a 10% surcharge.

MCWA does not charge exit fees. Self-managed clients will attract a 10% care management fee as of 1 November 2025. We may adjust Service Charges or a component of them in accordance with the Support At Home Price List, or in any other manner agreed, including as set out in the Support At Home Price List. Any delay in adjusting fees and charges do not prevent us from applying a charge from the relevant date. If an adjustment will result in the amounts we charge exceeding any caps or limitation under the Aged Care Act, an adjustment will be made up to the maximum amount permitted.

All care services are identified in your Support At Home Price List. Unless otherwise identified on the Support At Home Price List, the default unit price is set per hour. Occupational Therapy assessments must be followed by Occupational Therapy prescriptive services, which will result in a combined minimum of 2.5 hours of service. A minimum of 1 hour for an Occupational Therapy equipment trial, and a minimum of 2 hours for an Occupational Therapy home assessment. Cancellation of any service listed in the Support At Home Price List within two business days will be charged to your package at the full rate. The Price List sets out common fees; other service fees may apply. Each third-party provider will have a cancellation fee if the service is cancelled by MCWA client(s) within two business days and is payable in full by the client.

Nurse assessments are a minimum of 2 hours. This includes direct and indirect participant care, face-to-face and report writing.